

Spring 2020 PROGRAM REVIEW STEERING COMMITTEE

Non-Instructional *Comprehensive* Evaluation

Committee Feedback Report

Department/Program: Outreach

Author(s): Jessica Murguia, Kevin Brown, and Nicole Jones

SECTIONS	Initial	Evolving	Established	Comments
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Section I: Program Overview and Update			✓	
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Commendations: Well developed overview of program and services.

Section II: Program Reflection and Description			✓	
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Commendations: The committee commends Outreach for facilitating the college's mission by providing a wide-array of services to prospective students.

Section III: Course Curriculum	N/A			
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Section IV: Degree & Certificate	N/A			
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Section V: Student Service Area Assessment & Data Analysis		✓		
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Commendations: The committee commends Outreach for providing equitable means for all students to apply and enroll at Cuyamaca, including those services provided to ESL students. Also, good analysis describing reasons for the decline of onboarding completions between 2018 and 2019.

Recommendations: Working with high schools to get a better picture of the student demographics or creating a measure to assess demographics. There was also no discussion of how the program is addressing student needs and advancing college success goals.

Section VI: Service Area Assessment and Institutional Effectiveness	✓			
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Recommendations: The committee recommends identifying service area assessments for future use.

Section VII: Previous Goals	✓			
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Recommendations: The committee recommends an overview of previous goals in order to provide an opportunity for assessment and reflection.

Section VII: New Goals	✓			
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Recommendations: The committee recommends identifying continuing and/or new goals in order to provide an opportunity for future assessment and reflection.