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**COMPLETE**

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Page 1: For Annual Planning/Program Review Requests

**Q1 Technology Plan Year** **2018-2019**

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**Q2 Title of Request**

Computers for front staff

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**Q3 Location of Request**

A-201

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**Q4 Discipline**

Counseling

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**Q5 Department**

Counseling

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**Q6 Contact Person**

Name **Raad Jerjis**  
Email Address **raad.jerjis@gcccd.edu**

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**Q7 Description** Please provide a brief description of the technology/software or technology project and its core goal(s).

The department is requesting 3 new computers for the front staff to better assist students and the department.

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Page 2: Proposal Justification

## Technology Request Form

**Q8** Please explain how the technology or enhancement supports the strategic plan. Include information on how students will be impacted and/or employees or the college or district overall. Consider whether this would be a district-wide implementation. Which Strategic Plan priority (or priorities) are supported by this request? To access the Strategic Plan, please click here.

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**Organizational Health**

**Q9** How does the request support the above priorities?

This will optimize college practices and procedures to advance the departments priorities for assisting students.

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**Q10** Who would this impact? Please select all that apply.

**Students,**  
**Employees,**  
**College**

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**Q11** How would this impact the above group(s)?

Upgraded hardware will allow for student to be helped in a more effective manner by employees and improving college goals.

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**Q12** Does the technology support a state-wide initiative or is it a legal mandate or in support of a legal mandate?

**No**

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**Q13** If yes, please explain how the technology supports a state-wide initiative or is it a legal mandate or in support of a legal mandate?

**Respondent skipped this question**

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**Q14** Please be aware that projects, once approved, are typically scheduled 6 months to a year in advance. Consider the consequences if the technology/software is not implemented, upgraded or renewed. What are the consequences if the technology/software is not implemented/upgraded, or renewed? Examples: Security concerns, loss of FTES, mandates, accreditation, etc.

The computers may not be able to have access to new software which will be required to help students.

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**Q15** What is the number of students impacted per semester if the technology/software is not implemented, upgraded or renewed?

8000

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**Q16** What is your preferred time for implementation?

As soon as possible

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## Technology Request Form

**Q17** Tell us how the data you have supports the implementation of the technology. This can be qualitative or quantitative in the form of surveys, observations, SLO or other assessment data, institutional research data or other reports and data.

In our observations with new technology and ways to help students, it is obvious that the computers we have are not able to support the new software. This causes long lines when waiting to be assisted by the front staff.

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**Q18** Please attach any supporting data/documentation using the "Upload" button below.

**Respondent skipped this question**

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Page 3: COST ANALYSIS

**Q19** Is the request for hardware or software?

**Hardware**

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**Q20** Is the request for new or an upgrade to existing technology?

**Upgrade (replacing outdated technology)**

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**Q21** Estimated or known total initial cost of request: This includes hardware and software maintenance, licences, taxes, fees, shipping, storage, etc.

\$6,000

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**Q22** Funding Source:

**General Fund**

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**Q23** Please attach quote using the "Upload" button below.

**Respondent skipped this question**

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**Q24** Evaluationi. How do you plan to evaluate the technology after implementation?

Reviewing the effectiveness and quality of service students are receiving.

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**Q25** Are you ready to submit your technology request?

**Yes**

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