

**PROGRAM REVIEW STEERING COMMITTEE
 19-20 COMPREHENSIVE PROGRAM REVIEW
 FEEDBACK TEMPLATE**

PROGRAM: Tutoring/Learning Assistance

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OVERALL ASSESSMENT	
Support of College Strategic Goals:	Established
Planning:	Established
SLO/PLO Assessment Status:	Evolving
Data Analysis:	Established

Peer review for purposes of improvement:

Support of College Strategic Goals:

Planning:

SLO/PLO Assessment Status: Need to upload all documentations into TracDat.

Data Analysis:

Commendations: The committee commends the Tutoring department on the following:

- Detailed analysis and great use of findings to inform new goals and activities.
- Achievement of higher success and retention rates especially among underserved student groups.
- Intentionally planning goals and designing activities to promote inclusion and diversity such as providing training in inclusion and creating inclusive environment in centers.
- Utilizing Learning Outcomes data to inform improvements

Recommendations: The committee recommends the following:

- Update SLO/PLO documentation on TracDat.
- Retrain tutors in STEM Center in order to meet SLO/PLO assessment goals.
- Continue efforts to diversify tutors' pool especially African-Americans and Latinx, as a way of reaching out to this group of students.

Additional Comments:

The committee acknowledges the increase in enrollment due to intentional planned activities which implicates that the program is addressing student population needs.

Additional Evidence Provided During the Presentation: