

**PROGRAM REVIEW STEERING COMMITTEE
 SPRING 2019 ANNUAL UPDATE
 FEEDBACK TEMPLATE**

PROGRAM: LTR - Instructional Media Services
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OVERALL ASSESSMENT	
Support of College Strategic Goals:	Established
Planning:	Evolving
SLO/PLO Assessment Status:	Initial
Data Analysis:	Initial

Peer review for purposes of improvement:

Support of College Strategic Goals: Previous and new goals were linked back to college-wide strategic priorities and initiatives, including enrollment management, fiscal stability/organizational health and support for guided pathways implementation through professional development infrastructure building.

Planning: The Instructional Media Services (IMS) department reported on 4 previous goals, two of which were very specific and two of which were broad, multi-year goals. The department provided information on progress made in each goal area and also set two new goals, including the pilot of a new professional development tool and researching the feasibility and pros/cons of participating in the statewide Online Course Exchange. Rationale was provided for each goal and evaluation plans were noted in general terms.

SLO/PLO Assessment Status: The department noted that it was beginning work on assessment updates.

Data Analysis: Given that this department does not offer courses, no student achievement data were discussed.

Commendations: The committee commends the IMS department on the following:

- Developing goals that support college-wide strategic priorities and initiatives
- Piloting innovative approaches using technology in order to make college processes more efficient

Recommendations: The committee recommends the following:

- Continue to revise outcomes for the service area and identify ways to assess them
- Work with the IESE Office and SLO Coordinator to identify data that may be useful for service area planning and improvement (e.g., related to department goals and services)