

**PROGRAM REVIEW STEERING COMMITTEE
SPRING 2019 ANNUAL UPDATE
FEEDBACK TEMPLATE**

PROGRAM: CalWorks
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OVERALL ASSESSMENT	
Support of College Strategic Goals:	Established
Planning:	Established
SLO/PLO Assessment Status:	Evolving
Data Analysis:	Established

Peer review for purposes of improvement:

SLO/PLO Assessment Status: More work needs to be done around finding ways to assess SSOs.

Commendations: The committee commends the {Dept} on the following:

- The effort to reaching out and increasing the number of students placed in work-study positions by 13%.
- Achieving increasingly high retention, persistence, and completion rates by providing continuous, counseling, following up to check if students are on track towards their goals, and by advocating for students and intervening when issues arise.

Recommendations: The committee recommends the following:

- Continuing to work on developing a survey in order to identify areas that can be improved.
- Continuing the work on the office monitor project.
- Working to replace CalWorks Counselor to meet student needs.

Additional Comments:

Additional Evidence Provided During the Presentation: